



Booking Terms & Conditions!

Wildlife Interactions

We want everyone to get up close and personal with our animals, however, for safety of both the animals and humans, we don't allow handling of animals unless deemed suitable by the presenter. There will be plenty of opportunities to get close and learn all about them!

Safety Precautions

Our animals are part of the family – they're well-behaved, but still have their wild instincts. If they feel threatened, they could scratch, nip, or get a little antsy. This is why we do not allow any holding of the animals unless deemed okay by the presenter. If you do have children that might be prone to getting excited or like to reach out and grab items, then we request that a parent/carer/worker sits with them to ensure everyone's safety.

Who'll Be there on the day

We'll do our best to bring your requested animals, but remember, nature sometimes has its own plans. Whether they're feeling under the weather, taking a nap, or just need some "me-time," we might need to bring a substitute. Rest assured, whoever shows up will be awesome!

Signing of Waiver

Before the fun begins, all bookings are required to sign the booking conditions form by the person who booked the event. If it's not signed, we may have to cancel the booking, and we really don't want that to happen!

Public Liability Insurance

We're covered! Happy Little Turtle has a solid insurance policy with up to \$20 million in damages. We're all about peace of mind.

Full Payment/Deposits

Full payment is required 14 days prior to the date of your booking. Deposits are required to secure the booking. Any deposits are deemed non-refundable.

Cancellations / Rescheduling

Need to make a change? No worries! If you need to change your event's date, then you can simply call or email us to let us know and we will endeavour to reschedule to your preferred date. Cancellations made prior to 14 days of your booked event, we will provide a full refund (less any initial deposit). Any cancellations within 14 days of your booked event, unfortunately we do not provide a refund.

Photo Opportunities

We will always ensure to provide photo opportunities at any package, however if the presenter feels the animals have had enough, then this may not occur. We try to always have 1 of our critters ready for the camera but it all depends on how they are feeling on the day!

Name _____

Signed _____

Date _____